



FEDERAL INSURANCE COMPANY - SINGAPORE
One of the Chubb Group of Insurance Companies

18 Cross Street #11-08 China Square Central Singapore 048423
Telephone: 6333 8113 Facsimile: 6333 8112

MASTERPIECE: FREQUENTLY ASKED QUESTIONS

1. Do I need to produce receipts for everything I insure?

No. Valuation certificates and receipts are only typically required for items which exceed S\$25,000 each item or set.

2. If I go abroad and purchase an expensive piece of jewelry or a painting and it was stolen or damaged before I was able to inform Federal/Chubb of my purchase, what happens?

For items insured under as Valuable Articles such as jewelry or paintings, Masterpiece provides for Newly Acquired Articles coverage up to generous limits.

3. Can I opt for cash or must I accept replacements only?

Masterpiece does not require you to rebuild a damaged house. You have the choice as to when, where or if you want to rebuild the home. Cash payment is an acceptable option. Similarly, you are free to elect a cash settlement for lost or damaged items.

4. For household contents, am I covered worldwide?

Yes. Masterpiece provides for all risks, worldwide coverage.

5. What happens if I only lose one side of a pair of earrings or cufflinks?

Masterpiece recognises that the value of a pair or set of valuable articles is vested in the pair or set. Therefore, you have a choice to either replace, repair or surrender the damaged article(s) and get the full replacement cost if it is a one-of-a-kind design and cannot be replaced, repaired or matched. Loss in value is also covered.

6. How do I obtain coverage under Masterpiece?

Simply complete the Masterpiece Proposal Form and email to sng.masterpiece@chubb.com or fax to (65) 6333-8112.