Business Travel Claims Case Studies

Case Study 3

CLAIM COST: **\$227,000**

POLICY BENEFITS:

- Medical expenses
- Repatriation expenses



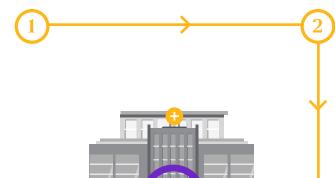
1. The Event

Our customer based in France was travelling by road to a manufacturing site in Colombia and was in a serious car crash.



5. The Outcome

After several weeks in hospital and some intensive medical treatment, he had recovered enough to leave hospital and continue receiving outpatient treatment at home.



3. The Problem

They quickly determined that the local hospital was not adequately equipped to provide the level of care he needed.



2. The Impact

Our customer sustained serious injuries and was transferred to the nearest hospital by local emergency services. Chubb's medical emergency assistance team liaised with the admitting hospital to understand the prognosis.



4. The Solution

We organised for the customer to be medically evacuated back to France in a specialist air ambulance to be treated by experts in his home country.

All content in this material is for general information purposes only. It does not constitute personal advice or a recommendation to any individual or business of any product or service. Please refer to the policy documentation issued for full terms and conditions of coverage. Chubb European Group SE (CEG). Operating in the UK through a branch based at 100 Leadenhall Street, London EC3A 3BP. Risks falling within the European Economic Area are underwritten by CEG which is governed by the provisions of the French insurance code. Registered company number: 450 327 374 RCS Nanterre. Registered office: La Tour Carpe Diem, 31 Place des Corolles, Esplanade Nord, 92400 Courbevoie, France. Fully paid share capital of €896,176,662.