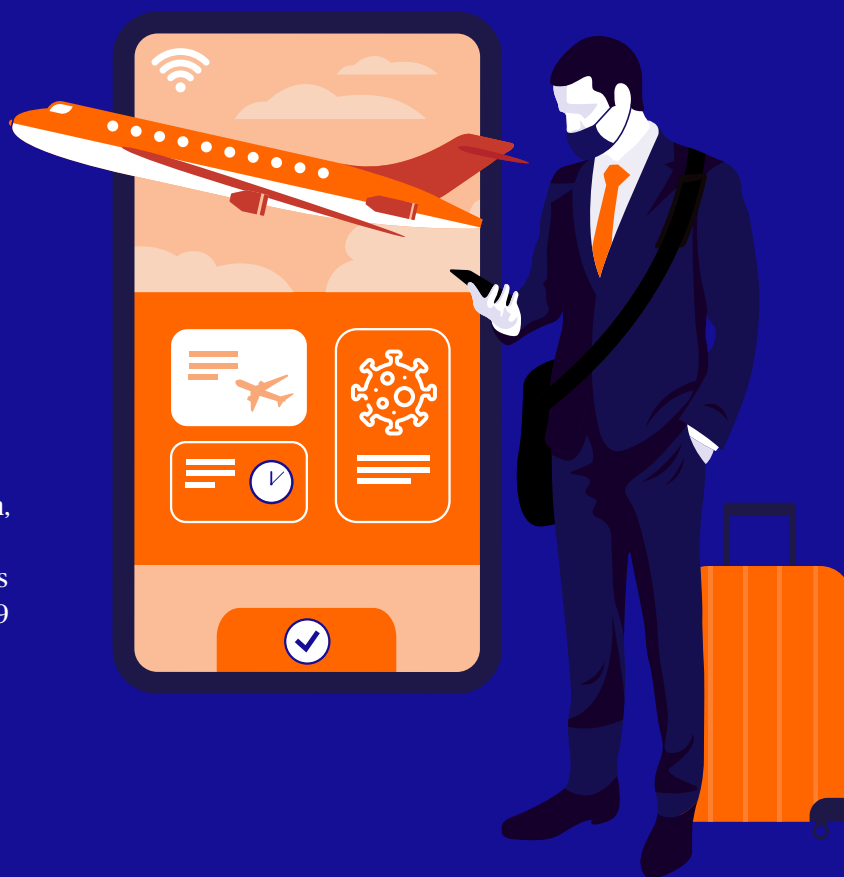


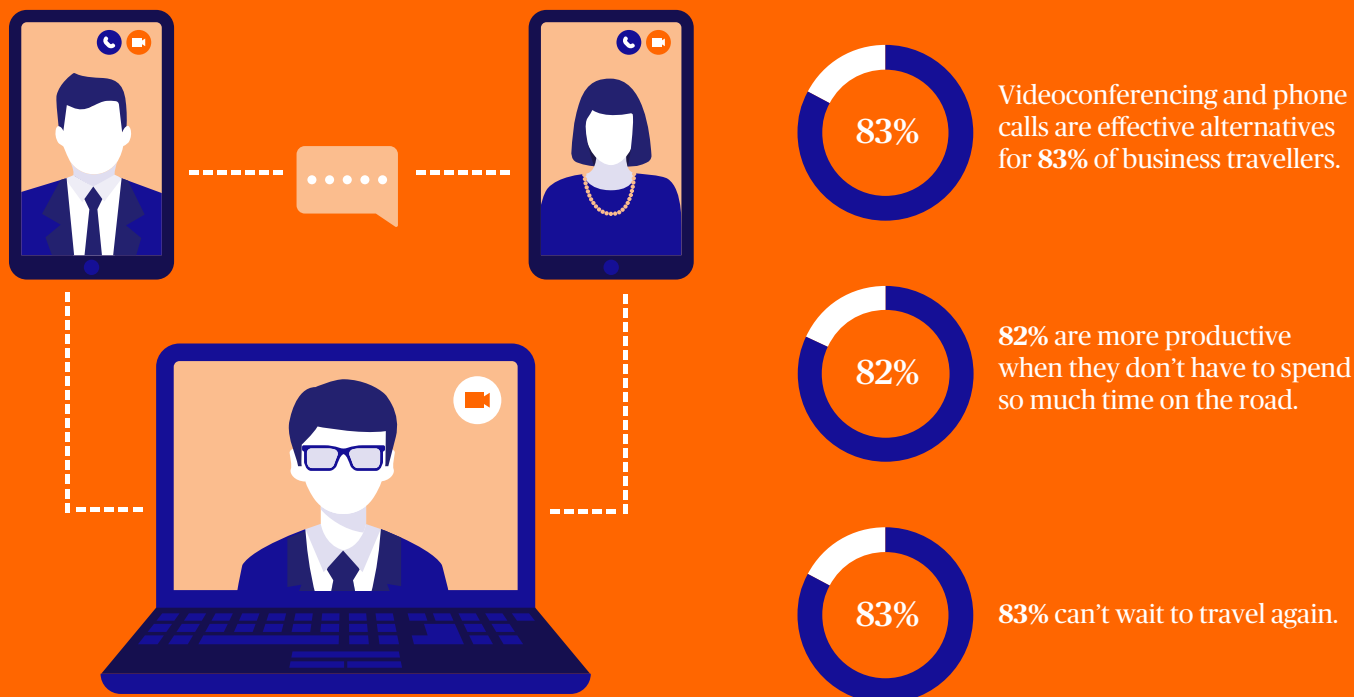
Time to Fly: Impact of Covid-19 on Business Travel

Chubb, the world's largest publicly traded property & casualty insurance company, commissioned a global survey of business travellers on the impact of Covid-19.

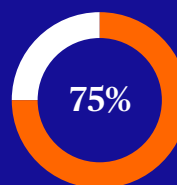
Among the findings for the Asia Pacific region, in comparison to other regions: Business travellers found their overall job effectiveness was most negatively impacted by the Covid-19 pandemic and related travel restrictions. Here are the major highlights of the findings for Asia Pacific.



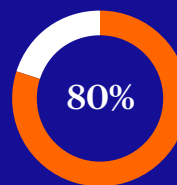
Technology supports grounded business travellers



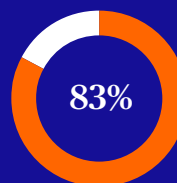
Job performance remains impacted



Overall job effectiveness has suffered for **75%** of business travellers.

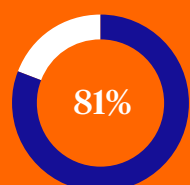


Ability to develop new business/sales affected **80%** of business travellers.

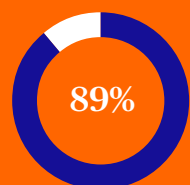


83% miss important visual clues from body language that you can only get during in-person meetings.

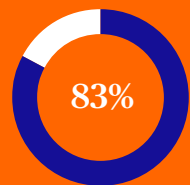
High confidence in travel safety



81% of business travellers are confident that their company will take care of them if they fall sick while travelling.



89% express confidence that the airlines are doing everything they can to operate safely.



83% are now paying more attention to what travel insurance covers.



The survey, conducted for Chubb by Dynata, took place between 24 February and 30 March 2021. The results are based on 2,100 completed surveys with a margin of error of +/-2% in the aggregate. Respondents were screened to ensure they resided in one of 16 countries across four regions (North America, Europe, Asia Pacific and Latin America), were 20 years of age or older, were currently employed, and travelled overnight for business in a typical year as part of their jobs.

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