

# Business Travel Claims Case Studies

## Case Study 2

CLAIM COST:  
**€15,000**

POLICY BENEFITS:  
✓ Medical expenses  
✓ Repatriation expenses



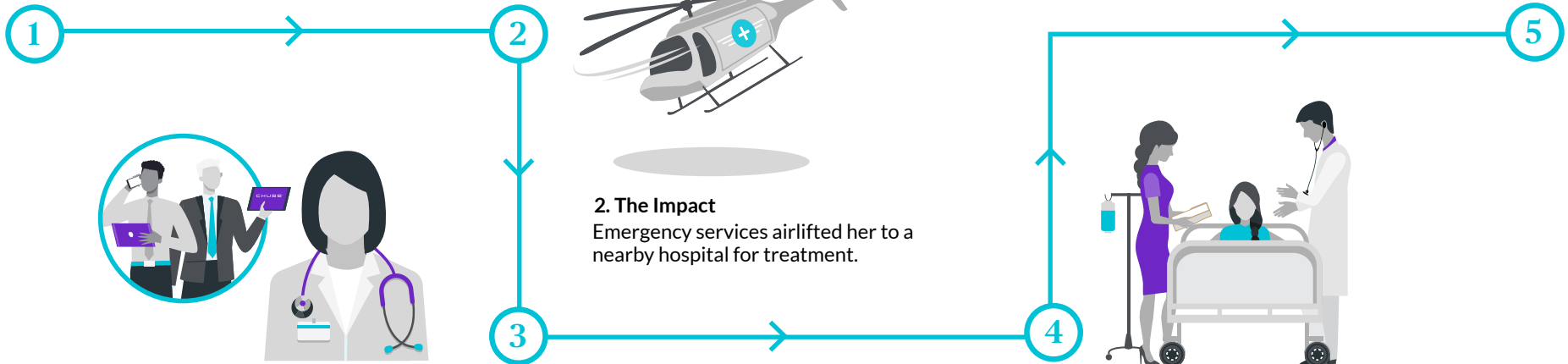
### 1. The Event

A customer based in Italy was on a company ski trip in Bulgaria when she had an accident on the slopes and crashed into a tree.



### 5. The Outcome

When she had recovered enough to return home to Italy, we organised her travel home, booking her a business class seat with extra leg room and transfers to her home.



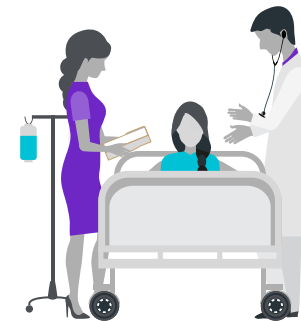
### 3. The Problem

Chubb's medical emergency assistance contacted the hospital to ensure that they were sufficiently equipped to provide suitable medical care.



### 2. The Impact

Emergency services airlifted her to a nearby hospital for treatment.



### 4. The Solution

We ensured that local language experts were on hand to relay the complex medical treatment and surgery plan to our customer, to ensure that she was fully aware of the treatment she was receiving.

Chubb European Group SE, Swedish Branch, is registered in the company register with the corporate registration number 516403-5601 and the visiting address Birger Jarlsgatan 43, 111 45 Stockholm. Chubb European Group SE is an undertaking governed by the provisions of the French insurance code with registration number 450 327 374 RCS Nanterre and the following registered office: La Tour Carpe Diem, 31 Place des Corolles, Esplanade Nord, 92400 Courbevoie, France. Chubb European Group SE has fully paid share capital of €896,176,662 and is supervised by the Autorité de contrôle prudentiel et de résolution (ACPR) 4, Place de Budapest, CS 92459, 75436 PARIS CEDEX 09. The branch's operations are also subject to supervision by the Swedish FSA (Finansinspektionen).

Chubb European Group SE is a subsidiary of a US parent and Chubb Limited, a NYSE listed company. Consequently, Chubb European Group SE is subject to certain US laws and regulations, in addition to EU, UN and national sanctions restrictions, which may prohibit it from providing cover or paying claims to certain individuals or entities or insuring certain types of activities related to certain countries such as Iran, Syria, North Korea, North Sudan and Crimea.